

## SPYDERCO, INC. LIMITED WARRANTY

Spyderco, Inc. conducts its business in an honest, fair, and proper manner. Spyderco products are designed and built for use as cutting and sharpening tools. Use of our products outside the scope of their intended purpose is considered abuse and is not covered by warranty. Like all tools, Spyderco knives require proper maintenance to function properly and are subject to normal wear and tear. Knives and other products put to hard use for extended periods of time may eventually reach the end of their service life and should be retired from use and replaced.

This warranty covers all genuine Spyderco products purchased directly from Spyderco, Inc. or through a legitimate reseller, including, but not limited to, knives, sharpeners, and accessories.

### **Duration of Coverage**

- ✓ This warranty covers the original owner of a genuine Spyderco product for the life of the product.
- ✓ To fully benefit from this warranty, Spyderco, Inc. may require proof of purchase.

# What Does the Warranty Cover/Not Cover?

- ✓ Spyderco warrants that all of our genuine products are free from defects in material and workmanship.
- ✓ This warranty does not cover loss, theft, or any damages caused by accidents, abuse, misuse, improper handling, alterations, neglect, improper sharpening, normal wear and tear, or repairs performed by any service not authorized by Spyderco, Inc.
- ✓ Consequential or incidental damages are not recoverable under this warranty. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation may not apply to you.
- ✓ Spyderco's knives are assembled to exacting tolerances by trained technicians, so we discourage end users from disassembling or adjusting our knives. If a knife has been disassembled and reassembled correctly—so as to maintain its proper mechanical function—this warranty remains in full effect. However, if a knife has been disassembled and reassembled in such a way that, in Spyderco's sole determination, the proper mechanical function of the knife has been compromised, it is no longer covered by warranty.
- ✓ Spyderco's warranty only applies to original, unaltered Spyderco components. Aftermarket parts and accessories added to your knife are not covered by our warranty, nor are Spyderco components that have been altered or modified in any way. If, in Spyderco's sole determination, the installation of an aftermarket part or the modification of an original Spyderco factory part compromised the proper mechanical function of the knife in any way, the knife is no longer covered by warranty.
- ✓ Broken, lost, or bent metal clips are typically not covered by Spyderco's warranty. Broken molded (integral) clips can be completely removed and replaced with metal clips for a nominal fee. Please see www.spyderco.com for additional information including recommendations for proper clip carry of Spyderco knives with pocket clips. Replacement Clip Kits may be purchased directly through SFO (Spyderco Factory Outlet Store) by calling 800-525-7770 ext. 107 or 303-279-8383, ext. 107 or by e-mail at sfo@spyderco.com.



#### What Spyderco Will Do

- ✓ If your Spyderco product fails to function as it was designed, we will examine its condition upon its return to Spyderco, Inc. and determine the cause of the failure.
- ✓ If we determine there is a defect in the manufacture, materials, or workmanship of your Spyderco product, Spyderco, Inc. will repair or exchange that prod¬uct with the same or similar model or one of equal value. The value of the product will be based on the lesser amount of the most recent manufacturer's suggested retail price, as published by Spyderco, Inc., or the purchase price reflected on the proof of purchase submitted with the claim.
- ✓ If the problem with a returned product is deter¬mined to be caused by reasons other than a defect in manufacture, materials, or workman¬ship, Spyderco, Inc. will determine whether the product can be repaired and provide a free estimate of the repair service cost. Upon authorization and receipt of payment for the repair and return shipping of the product, we will perform the repair.
- ✓ If Spyderco is unable to improve the condi¬tion of a knife, we will return it to you with the recommendation it be retired from use. All costs associated with shipment of the product are the responsibility of the customer.

### **Repair Information**

- ✓ Spyderco offers a variety of sharpening and re¬pair services. Depending on the repairs necessary to restore the function of your knife, a fee may be required. Our fees for the most common types of repairs are as follows:
  - Blade sharpening (PlainEdge, SpyderEdge, or CombinationEdge) No charge for the service; \$5.00 for return shipping and handling (of up to four knives).
  - Re-grinding of broken blade tip \$20.00 plus \$5.00 return shipping and handling.
  - Re-profiling a chipped or damaged edge or broken serration teeth Depending upon the condition of the blade, we may be able to re-profile or re-serrate the edge. If so, the fee is \$20.00 plus \$5.00 return shipping and handling. Spyderco does not replace knife blades under any circumstances.
  - Removal of integral clip and installation of a metal clip This only applies to older Spyderco
    models with integral molded clips. The fee for this service is \$20.00 plus \$5.00 return shipping
    and handling.
  - Reassembly Knives disassembled by the user can be reassembled to factory specifications provided all the component parts are returned to us or we have stock of any minor parts that might be missing (i.e. screws, washers, etc.). The fee for this service is \$20.00 plus \$5.00 return shipping and handling.
  - Screw loosening Upon request, Spyderco will loosen screws treated with threadlocking compound. Such knives will be reassembled without treating the screws. We will not completely disassemble knives for our customers. There is no charge for this service, but a \$5.00 fee for return shipping and handling is required.

\*Fees and return shipping subject to change at any time

✓ If your knife requires other services or you have any questions concerning the repair process, please contact us directly:

Toll free: **800-525-7770 X255** Phone: **303-279-8383 X255** 

E-mail: customerservice@spyderco.com



#### Where to Send Your Product for Warranty Consideration and Repair

✓ When sending your knife to us for warranty service or repair, please pack it carefully and include a detailed description of the problem and how it occurred. Please also provide a company or individual name, a physical return address (no P.O. boxes please), a daytime phone number, and proof of purchase, if available. We recommend shipping by UPS or registered mail to allow you to track and insure your shipment.

PLEASE SHIP TO:

SPYDERCO, INC. ATTN: Warranty and Repair 820 Spyderco Way Golden, CO 80403 USA

#### State Laws

✓ This warranty gives you specific legal rights. You may have other rights depending upon your state of residence.

#### RELEASE, ASSUMPTION OF RISK, WAIVER OF LIABILITY AND INDEMNITY AGREEMENT:

By purchasing any item produced by Spyderco, Inc. the buyer assumes the responsibility to research and comply with all applicable federal, state, local and international laws related to the possession, ownership, carry, shipment, transport, and use of any Spyderco product.

The buyer expressly agrees to indemnify and hold harmless Spyderco, Inc. for all claims resulting directly or indirectly from the purchase, possession, ownership, transportation or use of the item in violation of applicable federal, state and local laws or regulations. Spyderco is not liable for the misuse of any Spyderco knife or product purchased either directly from Spyderco or from a reseller. You must be eighteen (18) years of age to purchase Spyderco knives.

Please contact Spyderco, Inc. or visit our web site at www.spyderco.com for the most up-to-date information on our products and their availability.

